

Madvapes

Madvapes Service Request Form

Phone: (704) 696-8900

E-Mail: support@madvapes.com

Customer Name

Customer Address

City

State

Zip

Phone Number

E-Mail Address

Date of Birth

Product in Warranty?

Yes

No

Store item was purchased from

Please describe reason for return:

Ship product to:

Madvapes

Attn: SMOK Warranty Service

130 Oak Park Dr. Suite A

Mooresville, NC 28115

This form, along with a copy of the original receipt must be included with your shipment

Some items may not be eligible for service due to misuse, damage, or other failures caused other than by manufacturer defects or premature failure. Madvapes reserves the right to deny any warranty service. Please check the warranty prior to shipping. You are responsible for shipping costs to Madvapes, and you understand that you will forfeit your item if you do not wish to pay for return shipping once Madvapes has received your item, and it has been deemed that it is not covered under warranty.

Madvapes Use Only

Replaced Store Credit Returned to Customer Date Completed: